

SEPA Instruction: Refuse Specific Direct Debit Payment(s)



Please be aware that by refusing your <u>Next</u> SEPA Direct Debit Payment, you are only instructing the bank not to process the next due payment, all subsequent Direct Debits will be processed as normal. The instruction will be applied solely against the unique mandate reference specified below.

Please be aware that by refusing <u>All</u> your SEPA Direct Debit Payments, you are instructing the bank not to process all payments for the unique mandate reference you have specified below. Until you reactivate all your payments your direct debits for this mandate will be on hold.

* Mandatory information required – all information must be provided.

Please Select Option A or B:*		
(A) Refuse Next Payment	(B) Refuse All Payments	
Is this the first payment of t	Direct Debit?* Yes No	
If you have chosen "Refuse Ne	Payment" please complete the following details where applicable:	
Amount of Next Direct Debi	Payment Due Date 20	
Direct Debit Informati		
Creditor Name*		
Creditor ID*		
Unique Mandate Reference		
IBAN:*		\Box
Customer Information		
Name*		
If you would like to be notified	hen your request has been processed, please provide your preferred notification details below:	
Mobile Phone Number:	or	
Email:		
Creditor ID: Unique direct of contacting your creditor dire presented Sepa Direct Debi Unique Mandate Reference your recent transactions on	Unique mandate reference assigned by the creditor to you. You can find it by contacting your creditor directly or from 55 online or BOL where extended information is available for previously presented Sepa Direct Debits. (International Bank Account Number) on the top right hand corner of your Bank of Ireland account statement.	
Customer Signature(s):*	Date:*	
	Date:*	
	Post to : BOI SEPA DEBTOR SERVICES, P.O. BOX 365, DUBLIN 18, IRELAND. All requests will be processed within 24 hours of the bank receiving the instruction.	

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