

Schedule of Charges for Business Customers

Great Britain Effective August 2022



1. Standard Current Account Charges

Transaction and account maintenance charges are payable on all business current accounts. They are calculated monthly in arrears up to and including the 4th of each month, or preceding Business Day. You will be notified in writing, at least 14 days in advance, of the charges to be applied to your account. Charges will be debited on or around the 30th of the month.

| Account maintenance | £5.50 per month |
|--|--------------------|
| | Per item |
| Lodgements | £0.66 |
| Credit transfers into Account | £0.66 |
| Branch Debits | £0.75 |
| Auto Credits - in (BACS, Standing Orders, CHAPS) | £0.26 |
| Auto Debits - out (Direct Debits) | £0.45 |
| Standing Order – out | £0.55 |
| Cheques paid in | £0.39 |
| Cheques issued | £0.71 |
| ATM withdrawal UK ¹ | £0.75 |
| Visa Debit Card transaction | £0.75 |
| Visa Debit Card contactless transaction | Free |
| Charges when using Post Office® | |
| Cash lodged via card at Post Office® | £0.64 per £100 |
| Cash withdrawal via card at Post Office® | £0.58 per £100 |
| Cash lodged without card at Post Office® | £0.64 per £100 |

¹ You may also be charged for using some cash machines by the ATM provider. This will be clearly stated on relevant ATM machines before you proceed with your transaction.

2. Service Charges

Visa Debit Card Foreign Fees

These fees are debited from your account at the time of the transaction.

Visa Debit Card Foreign Currency Transactions Fees

Non-sterling transaction fee – for buying goods or services abroad with a Debit card

2.75% of the amount spent

Visa Debit Card Foreign Currency Cash Withdrawal Fees

| Location of cash withdrawal | Euro | All other currency (Non-Sterling) |
|-----------------------------|--|--|
| Within the UK | 2.75% of amount withdrawn plus £1.50 additional charge | 2.75% of amount withdrawn plus £1.50 additional charge |
| Within the EEA | 2.75% of amount withdrawn | 2.75% of amount withdrawn plus £1.50 additional charge |
| Outside the EEA | 2.75% of amount withdrawn plus £1.50 additional charge | 2.75% of amount withdrawn plus £1.50 additional charge |

3. Electronic Banking Fees and Charges

The fees and charges detailed below are payable for electronic banking transactions and services. These are in addition to any relevant account maintenance and transaction fees detailed in Section 1 'Standard Current Account Charges'.

Business On Line bulk payroll / credit transaction charges are billed quarterly in arrears and are calculated up to and including the last day of the quarter. You will be pre-notified of charges 14 days in advance and they will be debited from your account on or around the 1st day of the following month.

| Business On Line | |
|--|-----------------------|
| BOL Monthly Subscription Charge | Free |
| Sending money inside the UK | |
| Moving money between your accounts Payments to other Bank of Ireland UK accounts Payments to other banks in the UK | Free Free Free |
| BACS | |
| Payments sent or received through a bulk file (Direct Pay/Credit or Direct Debit origination using BOL) | £0.10 per instruction |
| CHAPS | |
| Urgent payments within the UK using BOL (Same Day) | £21.00 |
| Sending money outside the UK | |
| Payments in Euro within the EEA - 1 business day | Free |
| Urgent payments in Euro within the EEA - Same Day | £21.00 |
| Urgent payments in all currencies to BOI branches in the Republic of Ireland | £10.00 |
| All other international payments | £25.00 |

3. Electronic Banking Fees and Charges (Cont'd)

Please note the following conditions:

- Third party foreign bank charges on returns and queries may apply where the third party bank is located outside the EEA.
- ii. Same Day relates to payments credited to the beneficiary's bank on the same day.
- iii. For further information please speak with our Customer Service Team or your Account Manager.
- iv. Cross Border Same Day credit transfers are available in certain currencies only and to certain countries only.
- v. In relation to unpaid debits further charges will apply.

For information on payment cycles please speak with our Customer Service Team or your Account Manager.

3. Electronic Banking Fees and Charges (Cont'd)

| Direct Debit Origination via Business O | On Line or BACSTEL IP |
|--|--|
| Initial Set Up Cost | £100.00 Membership of Direct Debit Scheme |
| Payment file submission charge | £0.26 |
| Direct Debit Instruction | £0.10 per Direct Debit |
| Service Charge | No Charge |
| Overlimit Charges (BACSTEL IP only) | £50.00 |
| Ancillary Charges | No Charge |
| Issue of BACSTEL IP Smart Card | £50.00 |
| Bulk BACS (wage/creditor payments) | via BACSTEL IP |
| Set Up Cost | £100.00 |
| Payment file submission charge | £0.45 |
| Payment instruction within a bulk file | £0.10 per instruction |
| Service Charge | No Charge |
| Overlimit Charges | £50.00 |
| Ancillary Charges | No Charge |
| Issue of BACSTEL IP Smart Card | £50.00 |
| Dull DACE (was a laraditar payments) | de Destinant On Line |
| Bulk BACS (wage / creditor payments) | via Business On Line |
| Set Up Cost | No Charge |
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| Set Up Cost | No Charge |
| Set Up Cost Payment file submission charge | No Charge £0.45 |
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| Set Up Cost Payment file submission charge Payment instructions within a bulk file Service Charge Overlimit Charges Ancillary Charges 365 Digital and Phone Banking Subscription Charge | No Charge £0.45 £0.10 per instruction No Charge No Charge |
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365 Digital and Phone Banking cut-off times and payment cycles are available at bankofireland.com

3. Electronic Banking Fees and Charges (Cont'd)

| Specialised Electronic Banking Services | | |
|--|------------------------|--|
| MT940 | | |
| First Account | £31.50 per month | |
| Every subsequent account | £15.75 per month | |
| MT101 | | |
| Payments outside BOI | £25.00 per transaction | |
| Account Reconciliation (ACCREC – BLAST ²) | | |
| Transaction Charges | | |
| Cheque reconciliation | £0.03 per transaction | |
| Account reconciliation & DD unpaid reconciliation | £0.05 per transaction | |

² BLAST software required for this service. Installation and modem charges are applicable and charged directly by 3rd party provider.

The fees and charges above refer to specialised electronic banking services.

For further information please contact our electronic banking sales team 0345 604 5552. Local call rates apply.

Call costs may vary depending on your service provider.

4. Service Charges

For additional services provided, a charge may be made. These apply irrespective of the type of account or whether the account is operated in credit or debit. These charges are in addition to any relevant account maintenance and transaction fees and are usually debited at the time the service is provided.

| Bank Draft (sterling) | £10.00 |
|---|---|
| Bank Report for Audit | £30.00 min. (£25.00 + VAT) £60.00 max. (£50.00 +VAT) |
| Cheque Retrieval / Copy Cheque (for each cheque or group of cheques paid on the same day) | £5.00 |
| Duplicate Certificate of Interest / Balance | £6.00 each |
| Financial Enquiry fee | £9.00 (£7.50 +VAT) |
| Management charge ³ | £70.00 per hour |
| Security Release | £75.00 per item |
| Trust Account Opening Report | £65.00 |
| Stop Payment Instruction – Cheque | £7.50 |

³ Charges for management time will be applied by reference to workload and time involved in dealing with your account. Any charges will be advised to you in advance.

4. Service Charges (Cont'd)

| Payments via a p | aper Telegrap | hic Transfer Instru | ction⁴ |
|---|----------------|---------------------|--------|
| Location | Currency | | Fee |
| Within the UK | Sterling | Urgent - Same Day | £25.00 |
| | Euro | Urgent - Same Day | £25.00 |
| | Euro | 2 Business days | Free |
| Within the EEA | Euro | Urgent - Same Day | £25.00 |
| | Euro | 2 Business days | Free |
| BOI branches in the Republic of Ireland | All currencies | Urgent | £25.00 |
| All other internatio | nal payments | | £25.00 |

For information on paper Telegraphic Transfer cut off times and payment cycles please speak with our Customer Service team or your Account Manager.

- ⁴ An additional charge of £10.00 will apply if the Beneficiary Bank Account details are quoted incorrectly.
- ⁵ No charges will apply if a payment request is in Euro and meets the following criteria:
 - ► You provide the IBAN of the beneficiary
 - ► You provide the BIC of their bankers
 - You provide the beneficiary's name and address
 - You do not specify the value date as today

If you do not supply the beneficiary's IBAN / BIC or this is incorrect, an additional charge of £10.00 will apply.

| Inward payment charges | |
|--|--------|
| Receiving a CHAPS payment from another UK bank | £5.00 |
| Receiving an international payment (Bank of Ireland UK customers) | £6.00 |
| Receiving an international payment (Others) | £15.00 |

5. Lending Related Charges

| Lending Fees | |
|----------------------------|--|
| Arrangement fee | 1.5%, min. £10.00 |
| Annual Review fee | 1.5%, min. £10.00 |
| Temporary Overdraft charge | £18.00 |
| Missed Repayment Charge | £2.50 |
| Offset charge | If we agree to offset your debit and credit balances (that is, take the amount of any balance you have in one account off the overdraft in another account) when working out interest, we will make a charge of 1% of the amount of the credit balance used to offset the debit balance. You must pay this charge for every day we offset your credit and debit balances, and we will take it from your account at the same time as we take interest from it. |

6. Unauthorised Borrowing Charges

You should always discuss your borrowing requirements in advance. Unauthorised borrowing charges can be avoided by ensuring that there is sufficient money in your account or a sufficient overdraft facility to cover all your outgoings. Where there is not enough money in your account or overdraft facility to cover all items that are presented for payment the following charges apply.

| Referral Item Charge | £2.50 |
|---|-------|
| Unpaid Cheque, Direct Debit or Standing Order (outwards) | £2.50 |

You will also pay a higher rate of interest on the unauthorised overdraft. For details refer to our Interest Rates for Business Customers flyer.

7. Foreign Currency Charges

| Foreign Cheques | |
|--|---|
| Foreign Cheques sent for Collection | 0.2% of sterling equivalent: min. £6.00, max. £40.00 (Foreign bank charges may also be applied) |
| Additional Charges for Cu | rrency Call Account Transactions |
| Cheques issued | £1.00 ⁶ |
| Currency note lodgement / withdrawals | 1% of value, £3.00 min ⁶ |
| Maintenance fee | £10.00 per quarter ⁷ |

⁴ Or equivalent of this sum in any other currency.

⁷ There is no maintenance fee provided an average quarterly credit balance of £10,000 or equivalent of this sum in any other currency is maintained. If the average quarterly credit balance falls below £10,000 or equivalent of this sum in any other currency during the quarter, a maintenance fee will apply.

8. Foreign Exchange Margins (applies to 365 Digital and Phone Banking and Business on Line)

For transactions up to the limits in the table below, foreign exchange (FX) rates are set by Bank of Ireland UK each Banking Day at 8am from Monday to Friday based on current market reference rates (data provided by Reuters*). The rates can change daily without notice to you and are available on Bankofirelanduk.com. The actual rate applicable to your transaction will be the FX rate plus the applicable margin shown in the table.

| Euro (EUR) & US Dollars (USD) | |
|--|------------------------|
| Transactions up to and including £20,000 | 2.75% margin |
| From £20,001 up to and including £50,000 | 2.5% margin |
| Canadian Dollar (CAD), Australian Dollar (AU Crown (NOK), Swedish Crown (SEK), Swiss Fr | anc (CHF), |
| Danish Crown (DKK), Japanese Yen (JPY), Nev Dollar (NZD), Hong Kong Dollar (HKD), | v Zealand |
| | v Zealand 3% margin |
| Dollar (NZD), Hong Kong Dollar (HKD), | |

Rates for transactions over £50,000 (EUR & USD) and £20,000 (all other currencies) are available on request by contacting your Relationship Manager or local Bank of Ireland UK Branch.

Other transaction fees, independent of currency conversion charges, may apply as referred to in this Schedule of Charges.

* further information can be found on https://uk.reuters.com/

Points to Remember

All credit facilities are subject to status. Bank of Ireland UK is a responsible lender and considers your financial circumstances when assessing your application.

The fees and charges listed are variable, and the Bank reserves the right to amend them from time to time.

For further information please call us on: 0345 850 1234

This document can be made available in Braille, large print or audio upon request.

Please contact our Customer Service team on 0345 850 1234

Bank of Ireland UK 1 Donegall Square South Belfast BT1 5LR

bankofirelanduk.com/business



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